

# Subprocessors and Infrastructure Vendors

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**Canonical location of this list:** <https://extraspecial.co/legal/subprocessors.pdf>

This is the list of third-party subprocessors and key infrastructure vendors that Extra Special Technologies, Inc. ("ExtraSpecial") relies on to operate the Service. It is published for transparency and includes vendors that handle no customer data at all, such as our source-code host. It is a sanitized projection of our internal vendor register, and only the customer-relevant fields below are published.

Inclusion on this list does not by itself mean that a vendor processes Customer Personal Data as a subprocessor under a customer's Data Processing Agreement. The **DPA Subprocessor** column states that separately for each vendor.

## Subprocessors and infrastructure vendors

| Vendor              | Purpose                            | Data classes                                                                                                | Jurisdiction                     | DPA Subprocessor | Last-updated |
|---------------------|------------------------------------|-------------------------------------------------------------------------------------------------------------|----------------------------------|------------------|--------------|
| Amazon Web Services | Cloud infrastructure               | Customer URL configs / assets / bookmarks / templates / analytics / billing references / identity (Cognito) | United States and European Union | Yes              | 2026-09-01   |
| GitHub (Microsoft)  | Source code + CI/CD trigger        | Internal source code only; no customer data                                                                 | United States                    | No               | 2026-09-01   |
| Stripe              | Payment processing                 | Customer billing data (cardholder data held by Stripe)                                                      | United States                    | No               | 2026-09-01   |
| Google Workspace    | Email + support-ticket Chat alerts | Team email; support-ticket metadata pointers (org / ticket# / priority / link; no ticket content)           | United States                    | No               | 2026-09-01   |

**Where the data in the Amazon Web Services row actually sits.** Primary processing and storage for **every** data class listed above is in **AWS us-west-2 (Oregon, USA)**. Exactly two data stores are additionally replicated outside that region — those holding URL configurations and short links — and they are replicated to **AWS us-east-1 (N. Virginia, USA)** and **AWS eu-central-1 (Frankfurt, Germany)** for availability. No other data store is replicated outside us-west-2: in particular the identity directory, organization membership and role records, the administrative audit log, support records, analytics data, and all stored files and assets are held in us-west-2 only. Backups are held in the same region as the data store they protect; **there is no separate backup region**. Content delivery is served from edge locations in North America and Europe.

## Notification policy

Customers with an active Data Processing Agreement receive subprocessor-change notices as provided in that agreement. ExtraSpecial will provide at least **thirty (30) days' prior notice** by email to the customer's designated account, billing, privacy, or notice contact before a new subprocessor begins processing Customer Personal Data. ExtraSpecial may additionally provide notice through the Service.

Objection rights, and the consequences of an objection ExtraSpecial cannot reasonably resolve, are governed by that Data Processing Agreement rather than by this list.

Anyone without an active Data Processing Agreement may subscribe to subprocessor-change notices by emailing [privacy@extraspecial.co](mailto:privacy@extraspecial.co).

## How to read this list

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- **DPA Subprocessor** = whether the vendor processes Customer Personal Data on a customer's behalf as a subprocessor under a customer's Data Processing Agreement, and is therefore named in that agreement's subprocessor annex. A **No** means the vendor is published here for transparency but is not a contractual subprocessor on its current described use, either because it processes no customer data or because the processing is ExtraSpecial's own independent-controller activity governed by the Privacy Policy. These classifications are reviewed whenever a vendor's data flows change.
- **Data classes** = what each vendor does, or does not, process on our behalf.
- **Jurisdiction** = the country or countries where the vendor processes data on our behalf. It reflects where data resides at rest. The note under the table states, for Amazon Web Services, exactly which data stores leave the primary region and which do not.
- Contract identifiers, support contacts, service-level tiers, and pricing are intentionally not disclosed here.

## Related documents

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- Terms of Service: <https://extraspecial.co/legal/terms.pdf>
- Privacy Policy: <https://extraspecial.co/legal/privacy.pdf>
- Acceptable Use Policy: <https://extraspecial.co/legal/acceptable-use.pdf>
- Customer Data Handling explainer: <https://extraspecial.co/legal/data-handling.pdf>

The Customer Data Flow summary and the Data Processing Agreement are not published at a canonical URL. ExtraSpecial provides them on request to [legal@extraspecial.co](mailto:legal@extraspecial.co).

We may update this Subprocessor List from time to time. The current version is published at <https://extraspecial.co/legal/subprocessors.pdf>. ExtraSpecial may publish a clearly identified successor location, and once identified that location is the canonical location. Superseded versions are retained and are available on request to [legal@extraspecial.co](mailto:legal@extraspecial.co).